

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLERK'S OFFICE

NOTICE OF FILING

DOCKET NOS. 1998-375-C & 2005-40-C

Docket Summary: Application of UCN, Inc. (f/k/a Buyers United, Inc. d/b/a buyersonline and United Carrier Networks) for a Certificate of Public Convenience and Necessity to Provide Intrastate Resold Telecommunications Services and for Alternative Regulation of Its Business Service Offerings.

Docket Summary: Application of UCN, Inc. for Amendment of its Existing Certificate of Public Convenience and Necessity to Transact the Business of a Reseller and Facilities Based Provider of Local Exchange Services for Approval of Its Initial Tariff and for Flexible Regulation.

UCN, Inc. ("UCN" or the Company") has filed with the Public Service Commission of South Carolina ("Commission") a request for approval to change its name from UCN, Inc. to inContact, Inc. d/b/a UCN.

A copy of the company's application can be found on the Commission's website at www.psc.sc.gov under Docket Nos. 1998-375-C & 2005-40-C. Additionally, a copy of the application is available from the company's representative Suzanne Rafalko, Legal Assistant, Helein & Marshlian, LLC, 1420 Spring Hill Rd., Ste. 205, McLean, VA 22102.

A public hearing, if scheduled, will be held in the Commission's offices for the purpose of receiving testimony and other evidence from all interested parties regarding this application. The date and time of the hearing will be announced at a later date.

Any person who wishes to participate in this matter as a party of record with the right of cross-examination, should file a Petition to Intervene in accordance with the Commission's Rules of Practice and Procedure on or before **February 28, 2011**, and indicate the amount of time required to address the Commission. For the receipt of future Commission correspondence, please include an email address in the Petition to Intervene. ***Please refer to Docket Nos. 1998-375-C & 2005-40-C.***

Any person who wishes to testify and present evidence at the hearing should notify, in writing, the Commission; the Office of Regulatory Staff at 1401 Main Street, Suite 900, Columbia, South Carolina 29201; and the company's representative at the above address, on or before **February 28, 2011**, and indicate the amount of time required to address the Commission. ***Please refer to Docket Nos. 1998-375-C & 2005-40-C.***

Any person who wishes to be notified of any change in the hearing, but does not wish to present testimony or be a party of record, may do so by notifying the Commission, in writing, at the address below on or before **February 28, 2011**. ***Please refer to Docket Nos. 1998-375-C & 2005-40-C.***

PLEASE TAKE NOTICE that any person who wishes to have his or her comments considered as part of the official record of this proceeding **MUST** present such comments in person to the Commission during the hearing.

Persons seeking information about the Commission's procedures should contact the Commission at (803) 896-5100 or visit its website at www.psc.sc.gov.

1/28/11

Direct correspondence to: Public Service Commission of South Carolina
Attention: Clerk's Office
Post Office Drawer 11649
Columbia, SC 29211